

PENGARUH KUALITAS PELAYANAN, FASILITAS, DAN CITRA TERHADAP KEPUASAN PASIEN RAWAT JALAN DI UPT PUSKESMAS PARIGI



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Abstract

This study aims to determine: 1. The effect of service quality on patient satisfaction at UPT Puskesmas Parigi, 2. Effect of facilities on patient satisfaction at UPT Puskesmas Parigi, 3. Effect of image on patient satisfaction at UPT Puskesmas Parigi.

